

“Making a difference by doing the right thing”

Being honorable and honest with excellence in our performance sets us apart from the ordinary.

You have enough to worry about whether you are a healthcare provider, a hospital, a city manager, or a business that is owed money from a customer or a client.

The last thing you need to worry about is if the agency you are using for collections is doing everything legally and ethically possible to recover the money that you are lawfully owed. Please call us to discuss how a champion-challenger model would give you peace of mind.

Preferred Collection and Management Services
PO BOX 2964
Tampa, FL 33601

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THE PREFERRED DIFFERENCE



Why?

Because revenue recovery matters and you can't afford to write off delinquent accounts receivables like you used to in the past with an agency that doesn't keep up with your needs.

By employing best practices in collections and compliance, we can better meet your changing needs in a professional and compassionate manner which will minimize complaints and put more money in your pocket.



Three divisions to meet your specific needs.

Preferred has three divisions:

Preferred Solutions was set up to meet early out and pre-collection needs as well as special AR clean-up projects before accounts are sent to bad debt.

Preferred CMS is our traditional third party bad debt collections agency with not so traditional collection methods and protocols.

Preferred Impact delivers custom training, leadership and presentations for our clients that need assistance in their business office.

Current Times/Different Approach.

At Preferred, we developed our proprietary *****COLLISIO** Model to meet our clients' needs.

Effective collections requires not just letters and calls but leveraging technology to make contact with debtors in a manner and a time that is convenient to them.

Our clients face a wide range of challenges so we also offer a *****Preferred Partner Program** providing a variety of services to assist, not only with collections, but staffing, IT needs, and longer term consulting projects.

We have also adapted to the current preferences of the consumer that owes you money by offering alternative ways to communicate and a multitude of payment options designed to enable him/her to pay at a time and in a manner that is most convenient.

*****We invite you to visit our website for more information:**

www.preferredcms.com

Lean

To be as efficient and effective possible we strive to eliminate waste and redundancy in our processes and measure performance with clear metrics and Key Performance Indicators (KPIs).

Cloud-based Technology

We use the latest cloud-based technology from our collections software to our phone systems.

Waterfall Approach

We waterfall vendors so we are not getting data from a single source. This matters in areas such as skiptracing when trying to find better Right Party Contact (RPC) information.

We Communicate

Once you place accounts with us you will hear from us as often or as little as you desire. We will communicate not only reports, but trends and deficiencies we find in your own processes to help you out on the front end. That is almost unheard of with most agencies in today's marketplace.

Contact Us

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Tampa, FL 33601

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Visit Our Website:

www.preferredcms.com